

VAL Annual Review

2024-2025



 Helping people change their lives for the better



It was a great day with just the right number of workshops on relevant themes. The opportunity to meet and network with others especially across different sectors was incredibly valuable. The mix of networking and workshops was a great idea. Thank you to the entire VAL team

FUTURE FOCUS DELEGATE - 2024



Welcome

Welcome to our Annual Review for 2024-2025. This year our focus was on delivering tailored support, fostering collaboration, and engaging with the community to make a lasting impact.

Through our dedicated efforts, we raised a significant £333,368 for Voluntary Community and Social Enterprise (VCSE) groups across Leicestershire and provided support to 552 groups. A prime example of our success is the support we gave Mosaic, which secured a £57,016 grant to transform a disused chapel into a vibrant, inclusive community hub for individuals with disabilities.

We believe in the power of people, and our projects reflect that. We handled 1,177 volunteering enquiries and renewed our Volunteer Centre Quality Accreditation to ensure a better experience for everyone involved. Our VALUES service supported over 120 clients with learning disabilities by offering a rich programme of activities designed to build skills, confidence, and independence. Similarly, the Creative Futures project supported 73 young people aged 16-25 in exploring careers in the creative industries, with 16 participants successfully achieving a Bronze Arts Award.

Our work extends to celebrating the invaluable contributions of the VCSE sector. We were thrilled to honour the sector's outstanding efforts at our annual VAL Awards, a highlight of our calendar, and to celebrate our amazing volunteers during FestIVAL in June, which coincided with national Volunteers Week.



Linda Jones
Chair of VAL
Trustee Board

These flagship events powerfully underscore our commitment to recognising those who make a real, lasting difference in our community.

Our Healthwatch team acts as the independent local champion for health and social care, advocating for the communities of Leicester and Leicestershire. We engaged with 10,434 people who shared their experiences and we have provided advice to another 9,259 individuals on topics like mental health and dentists. Our efforts resulted in 24 published reports on desired service improvements.

VAL is working towards supporting and helping local communities to make a difference and change the lives of people in Leicester and Leicestershire for the better.

If we can help you, your local VCSE group or project then please contact us on our helpline service.



Sector Support

VAL is dedicated to strengthening Leicestershire's Voluntary, Community and Social Enterprise (VCSE) sector. Through tailored support, collaboration, and engagement, we help charities, community groups, and volunteers to develop and grow ensuring they have the resources, connections, and opportunities needed to make a lasting impact.

As the accredited Volunteer Centre, VAL helps local residents get involved in volunteering through our own volunteering website.

VAL's Sector Support team offers comprehensive assistance to local charities and community groups in helping them start up, secure funding, and develop. The team provide tailored support ensuring that community impact is sustainable and captured.

Training and events form a part of the support package as well as focus on building relationships across all sectors to better understand sector need and create opportunities to collaborate, build on strengths and enhance capacity. The team continue to work closely with the commercial sector to bring additional funding to VCSE groups.



£333,368

MONEY RAISED FOR VCSE GROUPS IN LEICESTERSHIRE



552

GROUPS SUPPORTED IN LEICESTERSHIRE



3505

SUBSCRIBERS TO OUR VAL NEWSLETTERS



1074

HELPLINE ENQUIRIES



35

VAL EVENTS & TRAINING



400

DELEGATES ATTENDED



Meet the Funders

Supporting local VCSE organisations to grow and succeed has been a key focus this year, with efforts centred on improving funding opportunities, skills, and connections.

To support local VCSE organisations in accessing funding, we hosted two 'Meet the Funder' events, offering a valuable opportunity for them to connect directly with representatives from various funding bodies.

These events help attendees share their funding ideas and better understand the application process. Our team also provided support on training, group development, and volunteer recruitment, offering tailored advice to help strengthen and sustain local organisations.

“We received positive advice, help, and support from several funders. These events always provide great opportunities for networking, which is always a positive extra. It was a worthwhile afternoon, and everyone was very friendly. It's important to have events where we can access information about available funding. Thank you for setting this up - it's very useful”.

MEET THE FUNDERS ATTENDEE





Loughborough Pride Secures VAL Support for 2025 Grant Application

CASE STUDY

Loughborough Pride, a small unincorporated association in Charnwood Borough, proudly made history in 2024 by launching the town's inaugural Pride event. Despite a modest budget, they successfully brought the celebration to life through the generosity of local businesses, sponsorships, and invaluable volunteer efforts.



As they set their sights on expanding the event for 2025, Loughborough Pride turned to VAL for support in drafting their first-ever grant application. Applying to the National Lottery Awards for All scheme was a new and ambitious endeavour for the group.

Through collaborative meetings with VAL, they developed their project planning, refined their writing, and learned to use impactful language to strengthen their application.

With perseverance and these new skills, the group successfully submitted a £20,000 grant request to fund the 2025 Loughborough Pride event. This initiative is poised to build on last year's success and bring even greater vibrancy to the local community.

Fearon Hall

Fearon Community Association, located in the heart of Loughborough, is a vibrant and inclusive organisation that offers a wide range of services and activities designed to support and enrich the lives of local residents, like social groups and well-being classes designed to combat isolation, especially among older residents and those with young children.

VAL Helps Fearon Community Association Secure Vital Funding

The organisation contacted VAL to help identify funding for their Green Place Project and their Digital Project.

Following the process of helping them with the funding search, the organisation went on to apply for Severn Trent Core funding - £7500 to help with the running costs of the group.

Core, unrestricted funding is key to keeping VCSE organisations running, so this a great boost

In addition, VAL is supporting them to develop their application for the Severn Trent Community Fund for their Green Place Project.

As part of this support, VAL will provide a read and review of their draft application and support to ensure they are ready to submit their application.



MOSAIC

In January 2025, Mosaic sought support from Voluntary Action Leicestershire (VAL) to strengthen their application for a capital grant from the Severn Trent Community Fund. The grant aimed to fund the second phase of their redevelopment project in Whetstone transforming a disused chapel into a vibrant, inclusive community hub.

Strengthening Community Roots

After meeting the funder at VAL's Meet the Funders event, Mosaic worked with VAL for a final review. VAL's Sector Support team helped refine the bid to match funder priorities and highlight community impact.

Thanks to this targeted support, Mosaic successfully secured £57,016.

With VAL's guidance and expertise, the group successfully secured the funding they needed, marking a significant milestone in their journey.

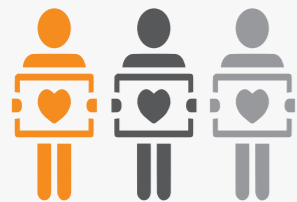
The funding will allow them to complete the chapel's conversion, creating a welcoming space for individuals with disabilities, local groups, professionals, and outreach services.

This grant is a big step forward for Mosaic and shows how VAL's support helps local groups access funding and make a real difference in their communities.



Volunteering

Volunteers unite communities, create positive change, and enhance quality of life. VAL's Sector Support team assists individuals seeking volunteer opportunities and organisations needing volunteers.



1177
VOLUNTEERING ENQUIRIES

Volunteering has always been the lifeblood of the VCSE sector, but the last few years have proven that volunteers are a crucial backbone of our whole society and we need to continually remind people of this.

We have worked with the sector on challenges they face, the opportunities they can create and importantly positive engagement to encourage volunteering. We successfully renewed our Volunteer Centre Quality Accreditation, reinforcing our commitment to improving the volunteer experience and driving positive change.

We launched the new VAL Volunteering Website in January 2025, aiming to make the application process easier for potential volunteers and increase engagement with local organisations.



199
ORGANISATIONS REGISTERED TO THE WEBSITE



1413
VOLUNTEERING OPPORTUNITIES AVAILABLE



36%
CONVERSION RATE OF PEOPLE VOLUNTEERING



90%
OF VOLUNTEERS WERE HAPPY WITH THEIR ROLES



The Well Kibworth

The Well Kibworth is a welcoming community hub located in Kibworth Beauchamp, offering a café, pre-loved clothing shop, food bank, and free support services. VAL has been instrumental in helping The Well attract and involve volunteers by promoting opportunities through its volunteering portal, reaching a wider and more diverse audience.

This support has brought in individuals with valuable skills and experiences, strengthening the organisation's impact.

With 98.4% of its workforce made up of volunteers, The Well relies heavily on their contributions. Each volunteer adds something unique, enhancing the services offered and playing a vital role in the organisation's success. VAL's ongoing guidance in volunteer recruitment and engagement continues to be a valuable resource.

“The new volunteering website made it really easy to find an opportunity that suits me. It clearly showed different ways to volunteer, and I easily picked one that feels right. I'm looking forward to making a difference”.

VOLUNTEER - THE WELL KIBWORTH



“Volunteers are the heart of everything we do. We know that we can always approach VAL for support and advice with all matters relating to the recruitment, retention and involvement of volunteers. Thanks to VAL, we've been able to find incredible people who truly make a difference every day.”

ANDY WRIGHT - CEO

CASE STUDY



Healthwatch Leicester and Healthwatch Leicestershire is the independent local health and social care champion. The team and volunteers ensure NHS leaders and decision-makers hear the local voice of communities and use their feedback to improve care. Healthwatch Leicester and Healthwatch Leicestershire also help people to find reliable and trustworthy information and advice on a range of health and social services.



24

reports were published about the improvements people would like to see to health and social care services.



10434

people shared their experiences of health and social care services with us.



9259

people came to us for advice and information about topics such as mental health and dentists.



5 HEALTHWATCH ADVISORY BOARD (HAB) MEMBERS



24 HEALTHWATCH VOLUNTEERS



339 EVENTS ATTENDED BY THE TEAM

“The best part is that I get to hear from the people themselves what they are facing, giving them a chance to express their personal experiences and be the person who listens. I believe that my input, via Healthwatch can really make a difference to people’s experience and to reducing health inequalities”

HEALTHWATCH - EVENTS AND ENGAGEMENT VOLUNTEER



Improving hospital experiences for people with learning disabilities

Listening to patients and carers at Leicester Royal Infirmary (LRI)

To understand peoples experiences, we visited several wards at LRI and people with learning disabilities and their carers told us that while some aspects of their hospital experience were positive, such as accessible signage and supportive staff, there were still significant challenges. These included poor communication, lack of awareness about care bags, limited overnight stay options for carers, and a need for more meaningful activities during hospital stays.

The Trust welcomed our recommendations and committed to including them in their Learning Disability Action Plan. They acknowledged the need to better support carers and ensure staff aren't overly reliant on them for essential care. They also agreed to review the use of care bags and improve staff training and awareness.

Patient transport from villages to LRI hospital

We were contacted by a resident in a remote village in the district of Harborough.

They had to attend regular appointments with their partner at the Leicester Royal Infirmary hospital and had been finding it difficult and expensive to travel into Leicester City for these appointments. They contacted us to ask if we knew of any services that could help them.

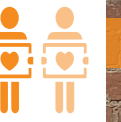
We signposted the person to various different transport options, including Non-Emergency Patient Transport Services (NEPTS), Voluntary Action South Leicestershire (VASL) and Age UK. We also suggested using the Joy App to find any other services.

“Many thanks for this useful information. I have joined VASL and they have arranged transport for me. Thank you so much it has made my life easier.”



VALUES

Our **VALUES** service supports adults with learning disabilities to be a part of their community through: finding employment, volunteering opportunities, training to help them travel independently and enabling people to take part in social and leisure activities. We support over 100 people each year in Leicester and Leicestershire.



CASE STUDY



132

CLIENTS SUPPORTED

VALUES provides opportunities for people with learning disabilities in Leicester and Leicestershire to learn new skills, socialise and have fun.

VALUES supported over 130 clients, offering a rich programme of activities designed to build skills, confidence, and independence. Our sessions include arts and crafts, sports, drama, IT, gardening, cooking, and volunteering opportunities, alongside life skills training. We also provide personalised community support, helping clients engage with local events, access services, and take part in everyday activities.



19,644

HOURS OF SUPPORT



1637

HOURS PER MONTH



“I’ve been coming to the day centre since 2018. I like doing the gardening because I get to look after the plants and see them grow. It feels good to help, I like watching the flowers and vegetables come up. Gardening makes me feel useful and happy.”

CALLUM - VALUES CLIENT

Adapting to Change

PB, who is autistic and relies on routine, faced a tough challenge when VALUES changed the timing of sessions from his usual schedule, and then his father was unexpectedly hospitalised.

Despite this, the VALUES team provided constant, person-centred support, increasing his time at the service and keeping his routine predictable while gently introducing changes.

This careful planning and extra emotional support helped PB adapt much faster than expected. His anxiety lessened, and he confidently settled into his new routine, even proudly sharing his progress when his dad returned home. This story highlights the resilience, trust, and teamwork that can help someone overcome big challenges.

We’re incredibly proud of our dedicated VALUES staff who work tirelessly to help clients with special learning difficulties like PB thrive.

Recovery journey

DT, a client at VALUES, experienced a setback after a fall led to a broken arm and loss of confidence, especially in his mobility. He was unable to attend sessions for a while, and his physical ability at home declined further.

Upon his return, the VALUES team provided gentle encouragement and focused support to help him regain his confidence and still access the sessions he enjoyed. A mobility aid walker was introduced after an assessment, which significantly boosted his independence and sense of security.

DT has since made outstanding progress. His walking and overall mobility have vastly improved, and he’s now confidently engaging in sessions and moving around the centre. His story highlights how patience, tailored support, and a focus on building confidence can truly help individuals recover and regain independence after an injury. VALUES continues to support DT, celebrating his ongoing achievements.



VAL Projects

VAL has been collaborating more with local partners and stakeholders to develop and deliver various projects on key themes and areas of work to complement our core services and activities. These projects aim to address key issues across Leicester and Leicestershire, exploring new innovative ways for the VCSE sector to work in partnership with key stakeholders across our diverse communities of place and of interest.

We recognise the need to support work to tackle health inequalities, find new ways to engage people in volunteering and social action and the need to explore opportunities for new project development.

Here are some of our additional projects for 2024-2025.

Employment Hub

VAL partnered with the Leicester Employment Hub from April 2024 to March 2025, assisting businesses and job seekers across North West Leicestershire, Hinckley & Bosworth, and Oadby & Wigston.

During this period, we successfully supported 26 businesses with their recruitment needs and directly assisted 113 job seekers with job readiness, CV and application writing, and interview preparation.

These efforts led to 21 participants securing permanent jobs, 6 accessing courses through Go Learn, Enrych, and the King's Trust, and 4 moving into volunteering roles. We also organised two Job Fair/Signposting events.

Empowering Futures: Volunteering for Skill Development

This case study highlights our commitment to supporting individuals with additional needs into meaningful volunteering roles, fostering confidence and skill development for future opportunities.

After an initial meeting, a job seeker met with our Applicant Support Officer to discuss job opportunities and their CV. As part of our wider support, we then helped two job seekers start volunteering at a local charity shop. Our staff assisted them with introductions to the charity, filling out application forms, and preparing for their volunteer interviews. This support helped them build confidence and develop skills for future jobs.



Oadby & Wigston Volunteering Project

VAL collaborated with Oadby & Wigston Borough Council on a targeted project to increase volunteering within the Borough from April 2024 to March 2025.

We worked closely with 27 Volunteer Involving Organisations (VIOs), helping to create 42 new volunteering opportunities across the area. Our team also supported 166 local residents who enquired about volunteering, identifying suitable opportunities and connecting them with VIOs to progress their applications. To further strengthen the local volunteering scene, we also hosted 4 networking events, bringing VIOs and other stakeholders together to discuss key local issues.

Multiply Project

VAL continued as a delivery partner on the Multiply Project for Leicestershire, working alongside Leicestershire County Council and other partners to provide targeted numeracy support for local residents to boost their confidence and develop their skills.

Over the last year, VAL has worked with a total of 41 substantive participants, engaged a further 34 people through outreach events and training to provide support on using numbers, managing finances, using tools like spreadsheets and budgeting tools.

“The guidance and support has given me so much clarity and helped me with a direction I wasn't sure at all on how to pursue. It's also hard as many of my friends at the barracks are in the same position coming from a common wealth country – and therefore also unable to provide advice being in the same position”

S.P.E.E.D PROJECT PARTICIPANT

S.P.E.E.D Project

The S.P.E.E.D Project (Supporting Partners in Education, Employment Development Project) supported 30 partners and spouses of Armed Forces personnel from the local barracks (Kendrew and St. Georges).

The project offered one-to-one and group key worker support, to help individuals achieve their aspirations in education, employment, and training.

The project led to clear, measurable improvements for those involved. Seventeen individuals transitioned into volunteering roles, demonstrating strong community engagement and skill development. Additionally, two participants secured full-time employment, highlighting the project's effectiveness in creating pathways to sustainable careers. Overall, 96 support meetings were completed, providing consistent and comprehensive assistance that empowered individuals to overcome barriers and pursue their personal and professional goals.





VAL Projects

BUILD Project

The BUILD (Building up Individuals for Life and Development) Project, a two-year initiative funded by the National Lottery Community Fund, launched in September 2024. This partnership between VAL, Rural Community Council (RCC), and CASE focuses on Rural Leicestershire.

The project aims to support individuals and community groups to be active in their community, build capacity within and explore, self-employment and social enterprise development within these areas.

The BUILD Project provides one-to-one key worker support to help individuals find employment, education, and training, while also assisting them and local groups in establishing or joining community initiatives. So far, the project has successfully engaged 96 participants, helped 10 people secure jobs, delivered 5 training sessions, and facilitated 3 volunteering placements.

“Volunteering really changed things for me. It helped me feel more confident, gave me something important to do, and got me back into a routine. It also made my social and work skills better.”

MARK - BUILD PROJECT PARTICIPANT

Mark's Journey Back to Work

After a severe road accident 19 years ago halted his career and led to multiple brain surgeries, Mark faced a long recovery. He then spent eight years caring for his mother until her passing, which also impacted his mental health.

Now, with renewed motivation, Mark connected with BUILD for support. Given his long break from work and health challenges, they decided volunteer work would be the best first step.

BUILD helped Mark secure a volunteer position at the Leicester Royal Infirmary (LRI) café, where he works two days a week and sometimes picks up extra shifts. He quickly found the role fulfilling. Mark also started volunteering with LOROS, joining a group that discusses fundraising.

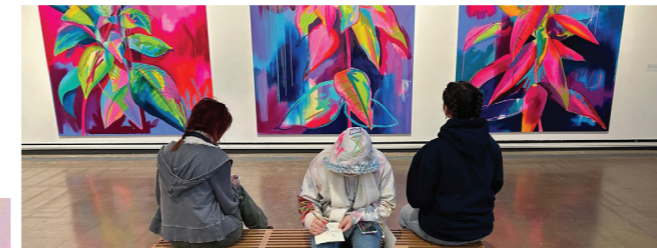


Creative Futures Project

The Creative Futures project, funded by UK Shared Prosperity Fund, is a collaboration in Leicester City aimed at helping young people aged 16-25 re-enter employment, education, and training, specifically within the Creative Industries. This project is delivered in partnership with VAL, The Mighty Creatives, and The Highfields Centre.

The project offered employability support to all Leicester City residents. Additionally, it provided a Bronze and Silver Arts Award qualification for participants, designed to help them explore various creative fields. The Arts Award component included workshops in textiles, graffiti, and music production.

Throughout the project, 73 people received support. From these participants, 8 accessed further education or training, 3 secured full-time employment, and 16 young people successfully achieved a Bronze Arts Award.



Evie's Journey with Creative Futures

Evie joined the Creative Futures project seeking employment support and also began working towards her Bronze Arts Award. She attended art sessions at the Highfields Centre to build her portfolio.

Beyond the Arts Award, Evie received employment support from VAL, where she got help with her CV, job applications, and interview skills. Having previously worked as a receptionist, Evie wanted a new career helping adults with learning disabilities. She applied for a full-time role at our VALUES service and was initially offered part-time hours.

Evie quickly impressed us with her professionalism and compassion, leading to more shifts. She now works 3 to 5 days a week at VALUES and is awaiting a full-time contract.



“I would recommend this project to anyone that was/is in my position as it gave me focus and the support I received helped my see myself in a different perspective.”

EVIE - CREATIVE FUTURES PROJECT PARTICIPANT



The VAL Awards 2024

Leicester and Leicestershire's 'Community Champions' were celebrated at our annual VAL Awards, held on November 10, 2024, in Leicester. With Hastings Direct as the headline sponsor, the event recognised the outstanding individuals and organisations making a real difference in their local communities.

The event highlighted the invaluable work of volunteers, community groups, and charities that positively impact Leicester and Leicestershire. Rupal Rajani and VAL CEO Kevin Allen-Khimani hosted the ceremony, attended by 240 guests. To view the VAL Awards 2024 winners: <https://valonline.org.uk/the-val-awards/>

The awards featured 11 categories and were kindly sponsored by local businesses including

Hastings Direct, Aspire Pharma Ltd, Belgrave Neighbourhood Co-Operative Housing Association, East Midlands Chamber, University of Leicester Business School, Community Business, CASE, Gambit Insurance Solutions, PPL PRS, Paragon Sales Solutions, Fraser Urquhart Media and Platinum Sounds.

Their support allowed the event to be free for finalists and their guests.



The awards and ceremony shine a well-deserved spotlight on those who have gone above and beyond and we are honoured to play a part in recognising and celebrating these extraordinary individuals and groups | **JULIE TAYLOR - HASTINGS DIRECT**



FestiVAL is VAL's whole month of celebrations for both volunteers and Volunteer Involving Organisations (VIO's) tying in with the national June Volunteers Week.

Volunteers have long been the lifeblood of the VCSE sector, and recent years have shown they're essential to our entire society. It's vital we continue to recognise and celebrate their value.

"Having the chance to share experiences about volunteering has been invaluable. It's great to learn how others recruit and support their volunteers, and we're excited to connect again soon."

VOLUNTEER INVOLVING ORGANISATION

"I love that I can use my experiences, skills and knowledge to support the next generation. We all have something to give, and when we do we shape a better future together."

SOPHIE - VAL STAFF

During FestiVAL 2024, we hosted a virtual workshop on volunteer recruitment, a Volunteer Meeting with a thank-you celebration, and a 'Network and Learn' session to explore local challenges in volunteer engagement.

These conversations will be carried forward throughout the year, forming a key part of our ongoing programme of events, workshops, and training sessions.



VAL Spaces

Our VAL Spaces are versatile, fully accessible, and finished to a high standard, with options for hybrid meetings. We also have longer-term office rentals available for those needing a more permanent base.

VAL continues to offer flexible and affordable meeting/conference rooms and office space right in Leicester City Centre. When you book with us, all profits go directly towards supporting social good in the community.

This includes providing work experience opportunities for student placements, organising additional events to benefit the sector, and offering discounted room rates to support local voluntary and community groups



£321,638

MONEY RAISED IN ROOM BOOKINGS



£64,189

INCOME FROM VAL SPACES



£257,449

INCOME FROM OFFICE RENTALS



20

TENANTS IN THE BUILDING



446

CONFERENCE AND MEETING BOOKINGS



12

NEW CUSTOMERS



Rooms that Give Back

If you're looking for a flexible, affordable, and welcoming venue in the heart of the community, VAL Spaces has what you need. Whether you're hosting a meeting, running a training session, or looking for a collaborative workspace, we offer a variety of rooms and facilities to suit your needs.

VAL Spaces

Space to Meet, Space to Work, Space to Grow

To find out more or book a room with VAL Spaces e-mail:

events@valonline.org.uk / 0116 257 5038

Many thanks for all your help, the event ran very smoothly and you accommodated every request that we threw at you, even last minute ones! Food was of a good quality and plentiful, the coffee machine was a great hit, as was the chilled water dispenser, especially on the hottest day of the year so far!

TRENT RIVER TRUST - LIS GIBBS
PARTNERSHIPS & ENGAGEMENT MANAGER

We hired all of their conference rooms and found the customer service to be excellent—both in the lead-up to our event and on the day itself. The team was helpful and responsive, and the well-equipped facilities helped make our event a success

VICKI STEPHENSON
LEICESTER SOCIAL ENTERPRISE SYMPOSIUM



Looking to the future



There are significant changes coming with the introduction of Local Government Reorganisation and the devolution agenda, which will see major shifts across Leicester and Leicestershire for the local VCSE and communities in how services are delivered and procured. We are addressing the impact of the recent changes involving NHS England, Integrated Care Boards, and Healthwatch, as outlined in the government review and the 10-year health plan. Although this may bring some uncertainty, it also presents opportunities for the VCSE sector and places communities at the heart of service delivery.

In light of this our priorities will be

1. Strengthen collaboration with the new clustered Integrated Care System for Leicester, Leicestershire, Rutland and Northamptonshire to look at innovative ways to deliver health into local neighbourhoods in partnership with the local VCSE sector. Seek ways to secure enhanced funding to support both the sector and VAL in this area.
2. Deliver a robust CEO Peer Network to enable better dialogue within the local VCSE and to give VAL better intelligence and information to provide to the public sector and other sectors.
3. Build stronger connections with key political leaders in the City and County, especially with the coming Local Government Reorganisation changes to advocate for community needs and priorities.



Kevin Allen-Khimani
VAL Chief Executive

4. Expand the VALUES service further to empower individuals with learning disabilities, helping them lead fulfilling and independent lives.
5. Create more opportunities for local communities and groups to voice their concerns and priorities through our Healthwatch and Sector Support teams, ensuring their needs are heard and addressed.
6. Design and implement new services aimed at equipping local people with employability skills, empowering them to secure meaningful employment and improve their livelihoods.
7. Launch an updated website to tackle the latest digital format changes and champion innovation, especially for the VCSE sector.

Without the dedication of all the VAL staff, trustees, and volunteers, none of our success in helping others change their lives for the better would be possible. I want to thank them all for their hard work and look forward to seeing the impact we can make in the coming year.



Good helpful course, pitched at the right level. Tutor had good knowledge of the material, but wasn't afraid to say she didn't know once or twice to answer a question, very refreshing'

CONFERENCE ATTENDEE

With thanks to our funders

Leicestershire County Council
Leicester City Council
Integrated Care Board
The National Lottery
Harborough District Council
Oadby and Wigston Borough Council
The National Forest Company
UK Shared Prosperity Fund
Armed Forces Covenant Fund

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